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Dear Valued Subzero Clients,

As Subzero Canine Reproduction approaches our **4-year anniversary**, we want to take a moment to sincerely thank you for your continued support, trust, and growth alongside us. It has been an honor to serve the breeder community, and we take great pride in doing our very best to meet as many of your reproductive needs as possible.

At Subzero, we are extremely intentional about the products, equipment, and vendors we use in our clinic. Unfortunately, several of our trusted vendors have implemented significant price increases, and in order to continue providing the level of care, quality, and reliability you expect from us, we need to make a few adjustments to our pricing.

Effective January 1, 2026, updated pricing for select services is as follows:

- **Transcervical Inseminations (TCI)** (*fresh semen breedings only; additional charges apply when using frozen semen*):
\$250 for one breeding
\$350 for two breedings
- **Progesterone Testing:**
Tosoh machine: \$75
Idexx machine: \$75 (price remains unchanged)
- **Collection & Packaging Service (does not include shipping):**
\$250

Please feel free to reach out if you have any questions regarding these services or pricing.

We would also like to share that we have made **several updates to our website** and encourage you to take a moment to take a look. One area many of you may especially enjoy and find helpful is our **progesterone testing section**, which includes educational literature covering *all things*

progesterone. This information is designed to help you better understand progesterone testing, interpretation, and how it can support confident, informed breeding decisions moving forward.

New Website Forms Now Available!

To streamline your experience, we now offer the following forms directly on our website:

- New Client Form
- Credit Card Authorization
- Semen Intake Form
- Frozen Semen Contract
- Semen Release / Ownership Transfer / Disposal Form

Once completed, these **digital PDFs are automatically sent directly to our office**, helping save time and ensure accuracy.

While we do our very best to communicate any **modified hours or office closures**, the **BEST place to stay up to date** on these announcements is through our **social media pages**. We also understand that timing is critical in reproduction, so we have provided a **list of other reputable reproduction clinics throughout Southern California** on our website in case you need assistance when we are away or unavailable.

Additionally, while we always do our best to accommodate walk-ins when possible, **communication prior to traveling to our office is strongly encouraged**. This helps ensure we can provide you with the best service and attention possible. You may **call or text our office line**, and whenever feasible, scheduling an appointment in advance is preferred.

Important Note Regarding Shared Accounts & Email Communication

Please note that our software system is only able to send automated updates, notifications, and communications to the **PRIMARY email address listed on an account**. If you share an account with co-owners, partners, or authorized agents and would like them to receive communications directly from us, each individual will need to **create their own separate account** within our system. This ensures all parties receive timely updates and important information related to services, scheduling, and clinic notices.

Important scheduling reminders:

- **Sundays are now BY APPOINTMENT ONLY**
- **Services that require an appointment include:**
 - **OFA radiographic imaging**

Available **Tuesday, Wednesday, or Thursday only**

- **Weekend OFA appointments are ONLY available through the Cocker Spaniel Club OFA Health Events held at our clinic (see our website for scheduling details on the OFA Events page. Dates are often posted on the [OFA Health Clinics Calendar](#) on the OFA website.)**
- **Semen collection for freezing**
Appointments are highly recommended so we can optimize success by scheduling when females are in season
- **Frozen semen appointments**
Weekend appointments may be available **only if absolutely necessary** and must be discussed in advance by calling our office

Important Reminder on Record-Keeping & Breeding Timelines

While we do our best to maintain detailed notes for each female—including progesterone values, ovulation or LH timing, and breeding dates—we **highly encourage all owners and breeders to personally document each visit and all relevant dates** related to their breeding program.

It is an owner's and breeder's due diligence to know when their female ovulates and/or is bred, as this information is critical in determining appropriate next steps, timelines, and whelping dates.

As a reminder, some of the guidelines you will hear us reference often include:

- **Due dates** are typically calculated as **63 days from ovulation**
- If ovulation timing is unknown, or progesterone testing was initiated **after ovulation**, due dates are generally calculated as **60 days from the FIRST breeding date**
- **Ultrasounds** are ideally performed **30–34 days from breeding** and are used to **confirm pregnancy only**, not for counting puppies
- **Radiographs** for puppy counts are best performed **around 55 days of gestation and up to the due date** to obtain the clearest images possible. While radiographs are an excellent tool, large litters can occasionally make exact counts difficult—but they are still far more valuable than not obtaining a radiograph at all.

Keeping accurate personal records alongside our clinical notes helps ensure smoother scheduling, clearer expectations, and better preparation throughout the entire breeding and whelping process.

We truly appreciate your understanding, continued support, and trust in Subzero Canine Reproduction. We look forward to many more years of working together and supporting your breeding programs.

Warm regards,
Subzero Canine Reproduction Team